

Sean Reynolds

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Education

University of California, San Diego B.S. Cognitive Science, Specialization in Design and Human Computer Interaction (HCI) Provost Honors (Winter 2020)	June 2020
<i>Salesforce Platform Developer I Certification</i>	May 2022
<i>Salesforce Trailheads(Admin, Developer, CPQ)</i>	Ongoing
<i>Los Gatos High School</i>	June 2016
<i>HIPAA Business Associate Certification</i>	August 2020

Experience

Niche Inc. **Pittsburgh, PA(Remote)**
Senior Salesforce Developer *Jan 2023 - Current*

- Created and maintain devops pipeline for my team using devops center
- Continuously train team members on Salesforce best practices, and automation (mainly Flows)
- Work cross-functionally with multiple different teams throughout the company to ensure solutions in Salesforce are exactly what the end-users need, while maintaining our standard of efficiency and scalability moving forward

Salesforce Developer *Nov 2021 - Dec 2022*

- Sole Salesforce developer for organization of 160+ active users
- Owned and developed all custom automation in the org
- Designed and implemented major redesigns of custom objects used to track prospect delivery to clients
- Created new automation including Apex Triggers, Flows (Record-Triggered and Scheduled), and LWCs
- Revised scheduled R scripts to use the Salesforce package in order to interact with data in Salesforce, instead of the method used previously which was solely using data loader in conjunction with scripts to read the CSVs
- Oversaw consulting firm's implementation of CPQ in our org and worked to audit old automation and ensure it's continued functionality
- Owned all third party integrations with our org
- Ensured cleanliness of the organization by moving the team over to using sandboxes for development and change sets (later devops center) to deploy changes

Freespira **Kirkland, WA**
Salesforce Developer I *Jan 2021 - October 2021*

- Creating custom Apex and Visualforce solutions on demand for all departments of the company in an effort to migrate all patient and equipment related workflows into Salesforce
- General salesforce admin tasks including, but not limited to, creating reports and dashboards, creating email templates and letterheads, defining flows and other automation processes
- Vetting 3rd party software and deciding whether or not to integrate it into our Salesforce org
- Creating scalable processes that will allow patient data to flow smoothly and securely between our external company system and salesforce in near real time
- Creating and maintaining custom API's used to transfer patient data from company servers into Salesforce as well as from Salesforce to company servers
- Writing tools to analyze logs from breathing devices to create comprehensive reports used by engineering to determine failure causes

Software Development Intern *June 2020 - Dec. 2020*

- Developing cloud based web app and Android application for alumni of the Freespira treatment
- Creating custom Apex, Visualforce, and Lightning Component solutions in Salesforce
- Integrating third party web services to get shipment data in Salesforce (Fedex)
- Performing usability analysis on Freespira App and recommending changes for improvements by incorporating feedback from end users and R&D team.
- Creating custom reports with patient and shipment data using MySQL database and PHP

Stanford Research Institute **Menlo Park, CA**
IT Student Associate *June 2017 - September 2017*

- Key contributor to developing an efficient ticketing system for the IT Department through use case testing.
- Troubleshoot software and hardware issues on employee-owned computers and phones on the Menlo Park campus.
- Coordinated efforts to organize and install software and hardware across current and onboarding employees.
- Communicated with off-campus employees over the phone and through email to resolve issues with their devices

Other Experience

- **Web Development Consultant - (Sharing Wheels Community Bike Shop)**
- **UCSD Triton Athletic Council, Men's Rowing Representative**
- **Loss Prevention Agent - (UCSD Bookstore)**

September 2020
June 2017 - June 2019
May 2019 - June 2020

Extracurricular Activities

Division I NCAA Athlete

UCSD Men's Rowing

La Jolla, CA

Sep. 2016 - May 2019

UCSD Sigma Chi

Alumni

La Jolla, CA

May 2019 - June 2020

- Awarded "Outstanding Interfraternity Chapter of the Year" for exemplary philanthropic and scholarly efforts

Skills and Relevant Courses

Programming Languages and Skills: Apex, SOQL, JavaScript, Python, HTML, CSS, Java, SQL, Apex, Visualforce, PHP, R

Tools: Devops Center, VSCode, Salesforce Data Loader

Relevant Courses: Data Structures & Object-Oriented Designs (Linux, Java and C), Interaction Design (HTML and CSS), Computer Organization and Systems Programming (Linux, Java and C), Data Science in Practice (Python, Git, GitHub)

Extracurricular Project Portfolio

Spotify Playlist Generator Based on Genres (<https://www.songsorter.com>)

April 2020

- Working with one partner to develop an algorithm using Python and the Spotify API to create playlists for users based on the genre of music and sort user's songs into those playlists
- Used Flask framework to create web application based on above functionality

Health Data Analysis and Visualization

January 2020 - March 2020

(https://github.com/COGS108/FinalProjects-Wi20/blob/master/FinalProject_group083.ipynb)

Quarantine Application Prototype Design

April 2020 - June 2020

(<https://www.figma.com/proto/4hXPL5SIPf6mH1GvCi4l7p/DSGN100-A4?node-id=210%3A483&scaling=scale-down>)